

## Bermuda Run Gate Operations Frequently Asked Questions

### *Who manages the three gate house entrances?*

On April 10, 2001, the Town of Bermuda Run assumed ownership and operation of the three gate house entrances from Bermuda Run Country Club. The Town contracts with Allied Universal Protection to man the gate houses 24 hours a day, 7 days a week.

### *Who pays for the gate house entrance operations?*

The Town of Bermuda Run operates a separate Gate Operations Fund, with an annual budget of \$512,000. Revenue to operate comes from a \$420 annual "gate fee" assessed to each parcel of property within the gated areas of Bermuda Run East, Bing Crosby Boulevard, Bermuda Village and Bermuda Run West. This \$420 fee shows up as a line item on the Davie County property tax bill. Bermuda Run Country Club is required to pay up to 10 percent of the annual expenses for gate operations. The current annual assessment for Bermuda Run Country Club is \$51,200. There has not been an increase in gate operations assessments for the last 8 years.

### *What does a Gate Operations Fund budget pay for?*

67% of the current budget (\$345,000) is paid to Allied Universal Protection to man the three gate house entrances 24 hours a day, 7 days a week. The remainder of the budget covers operating costs and maintenance of the gate houses, as well as landscaping/maintenance of the perimeter fencing primarily along US 158 and NC 801.

### *Can just "anyone" come in?*

The conveyance of the gate house entrances and gate operations from Bermuda Run Country Club to the Town of Bermuda Run were made subject to the following, as recorded in Exhibit B, of the deed:

***"The conveyed property shall be restricted solely to the use of the private access of (i) the property owners within the Town of Bermuda Run and their invitees and licensees, (ii) WFBRC, LLC, its successors and assigns and its members, invitees and licensees, (iii) official governmental uses, including without limitation, delivery of US Mail, police, fire and rescue services, and (iv) installation of underground utilities."***

Gate attendants, as a rule, do not let, "just anyone" come in. However, with over 1,700 residents, 1,000 plus Bermuda Run Country Club Members and their "invitees", and Bermuda Run Country Club event guests, access control is more importantly the responsibility of each resident and Bermuda Run Country Club to keep their visitor lists updated. Visitor lists are not the responsibility of the Town.

### *How is access managed by residents into the gate community?*

Each residential unit, as well as Bermuda Run Country Club and Bermuda Village, are given access to Capsure Gate Management online system. Capsure allows each resident the opportunity to create and manage visitor lists that can be seen on computer terminals at each of the three gate houses. Guests, contractors, relatives, etc. may be placed in Capsure as a permanent visitor or limited time visitor into the gated community. It is the responsibility of each resident to manage his or her visitor list, to ensure it is appropriately updated.

If you have questions about accessing the online Capsure Gate Management system, please feel free to email Cindy Griffith at [cgriffith@townofbr.com](mailto:cgriffith@townofbr.com), or call Town Hall at 336-998-0906.

### *How do contractors gain entry into the gated community?*

Since the Town assumed responsibility for gate operations, contractors (landscapers, home repair, pest control, etc.) are given the opportunity to receive printed gate passes at Town Hall. These passes are good for 6 months and must be tied to at least one residential client's address.

Ideally, contractors should be entered individually by each resident into the Capsure system for visibility through the gate house computer terminals.

### *Are the gate attendants at each of the gate houses, "security" personnel?*

No. Gate attendants do not carry weapons, nor are they authorized to write citations or make arrests. The gate attendants are responsible for fulfilling their duty to monitor those vehicles coming into the gated community to ensure that each entry is authorized per the approval of the resident, Bermuda Run Country Club or the Town.

### *How are entrants into the gated community monitored?*

Beyond the responsibility of each resident to properly maintain their visitor list in the online Capsure Gate Management System, each of the three gate house entrances have high resolution cameras that operate 24 hours a day, 7 days a week. These cameras record each vehicle as it enters the gate house, record the face of the vehicle driver, and record the vehicle license plate. The Davie County Sheriff's Department has ready access to this video recording system if needed.

### *Can Bermuda Run Country Club open Mulligan's Restaurant to the public?*

Mulligan's Restaurant being open to the public is secondary to Bermuda Run Country Club's primary business of operating a private club. There is no suggested Town zoning issue associated with this secondary use.